

Who can I contact to get help with my account?

Last Modified on 06/20/2025 11:23 am EDT

This article explains who to reach out to when you need help with your Big Think+ account.

For technical or access issues

[Contact our support team](#)

They can help with:

- [Login](#) or [password](#) problems
- Troubleshooting platform errors
- Resetting your account
- Verifying access [permissions](#)

For organization-specific support

If your access was set up through your company:

- Contact your **internal learning or HR team** for help with account details, role settings, or content assignments
 - They can also resend invitations or make changes to your platform permissions
-